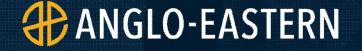
Key elements for a healthy safety culture

Capt. Himanshu Chopra

Anglo-Eastern Ship Management Ltd.

20th September 2018



We all aim for..

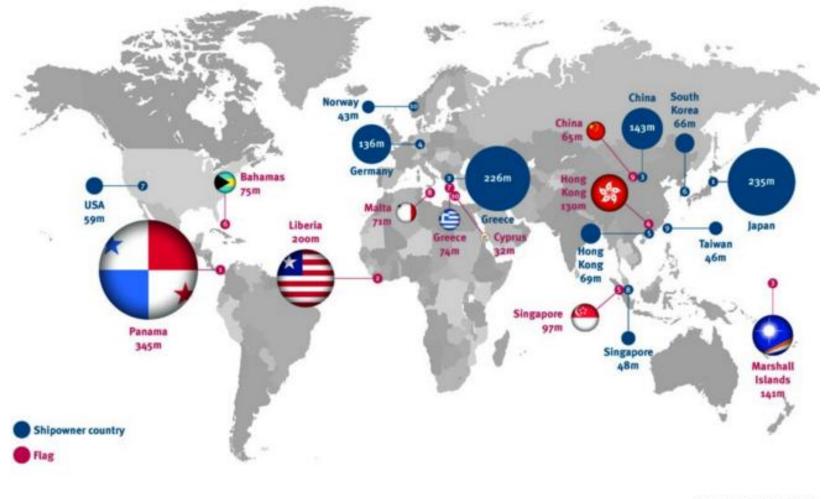






Shipping is a truly globalized industry





Source: Lloyd's List Intelligence

What does an accident cost?



Costa Concordia: <u>2 billion USD</u>

Deepwater Horizon: <u>61.6 billion USD</u>



Media – not one to spare!



A 51,000 ton cargo ship was intentionally run aground over the weekend outside of Southampton on the southern coast of England.





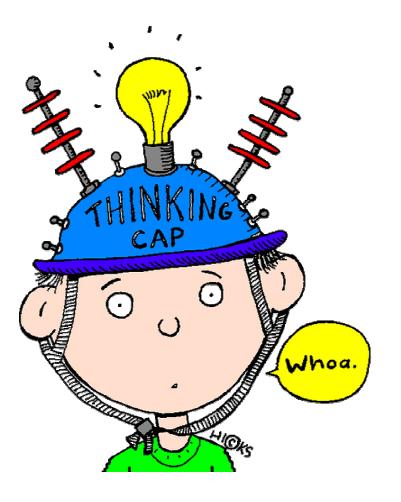
How would you define safety culture?





So what is safety culture to you?

Lets try and hear some of your versions.....





UK HSE defines it as...



"The safety culture of an organization is the product of individual and group values, attitudes, perceptions, competencies and patterns of behaviour that determine the commitment to, and the style and proficiency of an organization's health and safety management. Organizations with a positive safety culture are characterized by communications founded on mutual trust, by shared perceptions of the importance of safety and by confidence in the efficacy of preventive measures."



International Atomic Energy Authority (IAEA) defines it as:

"That assembly of characteristics and attitudes in organizations and individuals which establishes that as an overriding priority, nuclear plant safety issues receive the attention warranted in their significance"



Let's try some simpler ones



"You have a good safety culture when people work safely even when no one is watching"





Let's try some simpler ones

"You have a good safety culture when employees are confident of stopping work if they feel unsafe to continue."







Every company would like to have a perfect safety culture



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Key elements for a healthy safety culture







1. Commitment from the top



ISM Code Preamble Para. 6 has go it right!



6 The cornerstone of good safety management is commitment from the top. In matters of safety and pollution prevention it is the commitment, competence, attitudes and motivation of individuals at all levels that determines the end result.



1. Commitment from the top



- Visible
- Consistent
- **Continuous**
- **Beyond slogans &** taglines





2. Commitment from every employee



Safety is a joint responsibility of every employee





3. Effective Communication

Open and frank conversations are needed!





4. Immediate actions on safety issues







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5. Reporting of near misses and non-conformities

Reporting such events at an early stage, followed by appropriate corrective and preventive measures, can prevent accidents that lead to pollution, damage, injury or loss of life.



6. Fair treatment after an incident



Learning or blame?

Are preventive actions taken immediately?





7. Measuring Performance and Behaviour

While the audits and inspections are prescribed in the ISM Code, they do not necessarily tell us the perception of safety in the minds of the work force.

The 'safety culture' and 'organisational culture' can be measured with the help of questionnaires and surveys.





Observing Workplace Behaviour





Changing behaviors is a complex problem. Everyone wants to change the world-but none want to change themselves.

- Leo Tolstoy





8. Empowerment



Each employee needs to feel empowered to stop unsafe work and report safety violations.

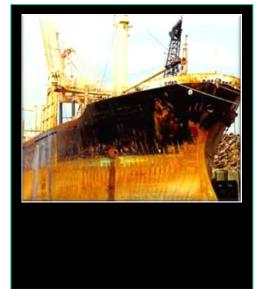


9. Working conditions











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Safety culture is an internal journey that is never completed! Every company is different!





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Manage the people and you can manage safety!

- Pradeep Chawla

CAPT Pradeep Chawla

Thank you!

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